**Deepali Patel**



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| **Title:** | IT Consultant |
| **Location:** | Bangalore, India |
| **Languages:** | Hindi (native), English (fluent), Spanish (conversational), German (translation) |

# Experience Summary

Deepali Patel is an IT consultant with over 15 years of professional experience in the software industry. She is a Certified Requirement Analyst (iGATEPatni internal certification). She is currently working as a Project Manager in Element System Enhancements & Gap Remediation. She has been managing projects that spread across Mainframe, Client Server and Web technologies. She has managed Maintenance as well as Development projects. Deepali has managed projects mainly in the Finance and Insurance domains.

**KEY SKILLS:**

* **Functional:** Project Management, Team Leader, Strategic/Tactical Planning, Business Analysis and Development, Excellent Communication and Interpretation skills
* **Technical:** Java, Xpedior, Oracle, Jboss, Struts, Junit, Cobol, Technical Evaluation

# Experience

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| **01** | **Type of Industry:** | **High Tech Information Services** |
|  | **Project Description:** | ESS Benefits Engagement consists of multiple modules/applications with Mainframe, SQL Server, Java, and Oracle as the primary technologies. It primarily involves the maintenance and support of the following applications: EXECCOMP, GETS, RSP, ECA1, US Benefits Web Application. |
|  | **Role:** | Project Manager |
|  | **Project Duration:** | Nov 2015 to Current |
|  | **Responsibilities:** | * Extensive project management activities included: people management, schedule management, risk management, metrics, and quality procedure adherence * Established processes to facilitate better execution of project * Encouraged and facilitated the knowledge building within the team * Worked closely with the client/OSC to discuss various ideas/solutions, issues and timelines * Encouraged the identification and implementation of innovative ideas to yield cost/effort savings * Participated in requirement gathering through various meetings and interactions with the client and onsite as required * Reviewed the work-product created by the offshore team before delivery to the client * Assisted/mentored the team in various SDLC phases as required to complete the task with good quality |
|  | **Software / Languages:** | Mainframe (Cobol, JCL), Java/J2EE, Jboss, Struts 1.2, MS SQL Server, Oracle |
|  | **Special Tools:** | Xpeditor, Junit, SVN, Struts |

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| **02** | **Type of Industry:** | **Commercial Distributed Finance Services** |
|  | **Project Description:** | Competitive Inventory Finance for manufacturers, distributors, dealers, and resellers. Inventory Finance enables customers to leverage inventories and sell to end-users without having to maintain outstanding receivables. They provides these loans, typically referred to as floor planning, to enable a company to carry a number of product lines that would not be possible without financial assistance. |
|  | Role: | Team Leader – Project Manager |
|  | **Duration:** | Oct 2012 to Nov 2015 |
|  | **Responsibilities:** | * Created estimations for task received, assignment of resources, decided task milestones and schedule/created project plan for same * Worked closely with the client/OSC to discuss various ideas/solutions, issues and timelines * Explained the client requirements to the offshore development team wherever required * Participated in requirement gathering through various meetings and interactions with the client and onsite as required * Reviewed the work-product created by the offshore team before delivery to OSC * Assisted/mentored the team in various SDLC phases as required to complete the task with good quality * Established processes to facilitate better execution of the project * Encouraged and facilitated knowledge building within the team * Conducted Project Management activities |
|  | **Operating Systems:** | Z/OS, MVS, Windows, Unix |
|  | **Software / Languages:** | MVS, COBOL, JCL, CICS, TELON |
|  | **Special Tools:** | APC, Xpeditor |

# Training, Certifications & Affiliations

* Project Management Training (PMACE equivalent to PMP) in 2014
* Internal Auditor (Quality & Process Compliance) Training 2009
* JAVA/J2EE Internal Training 2008
* Six Sigma - Black Belt Certification in 2006
* Six Sigma - Green Belt Certification in 2002
* IGATE Requirement Analyst Certification 2002
* IBM Mainframe Technical Training in 2001

# Published & Presented / Awards

* Superlative Performance Achievement Award & Star Performer Award (at Organization Level) for Resource Management in 2013
* BU Leadership Award for year 2011
* Various Team Awards
  + Compliance PMO team award 2016
  + Project Corporate Systems RTS project for year 2005 & 2004 – as Project Manager
  + Project Management @Cost Data Accumulation for year 2004 – as Project Manager
* Certificate of Appreciation for Shop Cost Data Warehouse Project from Client in year 2002

# Higher Education

* Pondicherry University – Masters in Human Resource Management – 1 Year Masters Course
* Mumbai University – Bachelor of Science, Chemistry